

Limited Warranty - North America and Puerto Rico

Nature and Scope of the Warranty

This appliance is warranted to the first purchasing end-user to be free of manufacturing defects in workmanship and material for one full year beginning the Date of Installation, provided it is purchased and installed in any of the 50 States of the United States or the District of Columbia, Canada or Puerto Rico. As used in this warranty document, "Date of Installation" shall be the date of occupancy by the end-user, if the appliance is installed in new construction, or for installation in an existing or refurbished home of an end-user it will be the date the appliance is installed or ten (10) business days after the appliance is sold to the first end-user, whichever is earlier. During the warranty period, TurboChef or its authorized service agent will repair or replace, at its sole option, without charge the appliance or any part found to be defective or which fails under normal use. The warranties stated in this document are not transferable by the first end-user purchaser except to a subsequent buyer of the home in which the appliance is originally installed.

Exclusions from coverage of the Limited Warranty

This limited warranty does not cover any defects in or damage to the appliance resulting from (A) use of the appliance other than in its normal and customary manner as a household appliance (commercial use is deemed not a normal or customary use), (B) accident, flood, fire, or Acts of God, (C) misuse, abuse, failure to follow operating instructions, mishandling, or alteration (including obliteration or alteration of model and serial number tag), (D) failure to install the appliance in strict conformity with local, state and federal building or safety codes and regulations or our installation instructions, (E) ordinary wear and tear resulting from use, or (F) improper or incorrectly performed maintenance or service. This limited warranty does not cover damage resulting from weather or climate-related conditions (including rust, corrosion or deterioration of the functional and cosmetic components) as might occur, for example, when the appliance is installed in a marine application (pleasure boats, yachts, etc.).

Disclaimers; Limitation of Remedies

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE REPAIR OF THE APPLIANCE AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE-YEAR TERM OF THIS LIMITED WARRANTY.

Neither TurboChef nor the dealer from whom you are purchasing the appliance will be responsible for any incidental or consequential damages occurring to persons or property resulting from the use of the appliance. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

No Coverage outside the USA, Canada or Puerto Rico

This limited warranty provides no coverage if the appliance is purchased or installed outside the United States, Canada or Puerto Rico.

How to Obtain Service

If you find that there is a defect in the material or workmanship in your appliance within the period of the warranty, contact your authorized TurboChef dealer or TurboChef at the number shown below. Our support staff will direct you to the proper person to assist you.

Customer Service: 866-447-3783

Please have all related information on your purchase available at that time. You may be asked to provide proof of purchase or installation date to receive warranty service.